

HK EQUESTRIAN HOLIDAYS – Participant Waiver & Liability Release & Privacy Policy

Purpose of Agreement

I acknowledge this agreement is between HK Equestrian Holidays and the participant. HK Equestrian Holidays plans and/or facilitates equine holidays but does not own horses, does not operate any riding centres and does not provide any riding instruction or supervision. All equine activities are delivered by independent third- party providers.

Acknowledgement of Inherent Risks

I understand and acknowledge that:

- Horse riding and handling are inherently risky activities.
- Horses and all other animals involved may act unpredictably, even when well trained.
- Risks include, but are not limited to: falls, collisions, bites, kicks, tripping, equipment failure, uneven terrain, rider error, and environmental conditions.
- Injuries can occur despite proper care, instructions, or safety measures.
- Participation is entirely voluntary.

I confirm that I accept and assume all inherent risks associated with equine and animal activities provided by third-party operators.

Third-Party Provider Disclaimer

I understand that HK Equestrian Holidays:

- Does not own or control the horses, facilities, accommodation, instructors, guides, landowners, or transport providers.
- Acts solely as a planner, facilitator or referrer.
- Is not responsible for the safety standards, training, qualifications, or conduct of third-party equine centres or their staff.
- Is not liable for the condition of horses, tack, helmets, riding equipment, trails, land, weather, or any safety procedures of third-party providers.

All activities are subject to the terms, conditions, rules and supervision of the independent riding centre or holiday provider.

Release of Liability (as far as legally permitted)

I agree to release HK Equestrian Holidays from any liability for:

- Injuries, accidents, illness, or loss of arising from the inherent risks of equine, animal and any other activity planned.
- Any incidents occurring at or caused by third-party operators, including riding centres, guides, stables, accommodation, or transport providers.
- Property damage or loss during your participation in equine-related travel.

This release does not exclude or limit liability for death or personal injury caused by our negligence, or anything else that cannot legally be excluded under UK law (Consumer Rights Act 2015, Unfair Contract Terms Act 1977).

Indemnification

I agree to indemnify and reimburse HK Equestrian Holidays for:

- Any claims brought against HK Equestrian Holidays as a result of your actions, behaviour, or failure to follow instructions.
- Legal fees and costs arising from claims you initiate that are unsuccessful or arise from risks inherent in the activity or actions of third-party providers.

Medical & Fitness Declaration

I confirm that:

- I am physically and mentally fit to participate in horse riding and any other activities planned.
- I have disclosed any relevant medical conditions to the riding provider.
- I consent to first aid or emergency medical treatment if required.
- Expenses related to medical treatment are my responsibility.

Safety and Behaviour

I agree to:

- Wear safety equipment (including a riding helmet) as required by the third-party provider.
- Follow all instruction from instructors, guides and staff at the third-party centre.
- Not act recklessly or in a way that endangers yourself, others, or horses.
- Accept removal from activities if unsafe behaviour occurs, without refund.

Travel & Itinerary Disclaimer

I acknowledge that HK Equestrian Holidays is not responsible for:

- Weather, cancellations, flight/transport delays, illness, injury or changes in itinerary.
- Actions or failures of travel, accommodation, or activity providers.
- Any disputes regarding services provided by third-party companies.

HK Equestrian Holidays provides planning and optional reservation assistance, not travel operation or execution.

Personal Property

I am responsible for my personal belongings. HK Equestrian Holidays is not liable for loss, theft, or damage to personal property.

Governing Law

This agreement is governed by the laws of England & Wales.

Any disputes shall be resolved in English courts.

Privacy Policy

HK Equestrian Holidays

Last Updated: 03/12/2025

HK Equestrian Holidays is committed to protecting your privacy. This Privacy Policy explains how we collect, use, and safeguard your personal information when you use our services or visit our website.

1. Information We Collect

We may collect the following types of information:

Personal Information

- Name
- Email address
- Phone number
- Billing/payment details (processed securely via third-party providers)
- Travel preferences or requirements

Non-Personal Information

- Website usage data (e.g., pages visited)
- Device and browser information
- Cookies and analytical data

2. How We Use Your Information

We use your information to:

- Provide and manage our booking and trip-planning services
- Communicate with you about your booking, enquiries, or any updates
- Improve our website and customer experience
- Maintain records for legal and administrative purposes
- Send optional marketing communications (only with your consent)

3. How We Share Your Information

We may share your information with:

- **Service providers or travel partners** when necessary to organise your equestrian trips
- **Payment processors** to complete transactions
- **Legal authorities** if required by law

We do **not** sell your personal data.

4. Data Storage & Security

We take appropriate technical and organisational measures to protect your information from unauthorised access, loss, or misuse.

Your information is stored securely and only kept for as long as necessary to fulfil the purposes described in this policy.

5. Your Rights (UK GDPR)

You have the right to:

- Access your personal data
- Request corrections
- Request deletion of your data where applicable
- Object to or restrict certain processing
- Withdraw consent to marketing at any time

To exercise these rights, contact us at: **[Insert Email]**

6. Cookies

Our website may use cookies to improve functionality and analytics. You can manage or disable cookies through your browser settings.

7. Third-Party Links

Our website may include links to third-party websites. We are not responsible for their privacy practices.

8. Contact Us

If you have any questions regarding this policy, please contact:

HK Equestrian Holidays

Email: info@hkequestrianholidays.co.uk

9. Changes to This Policy

We may update this Privacy Policy from time to time. The latest version will always be posted on our website.